

Get Connected



Get Answers



1201 Hudson Lane
Monroe, LA 71201

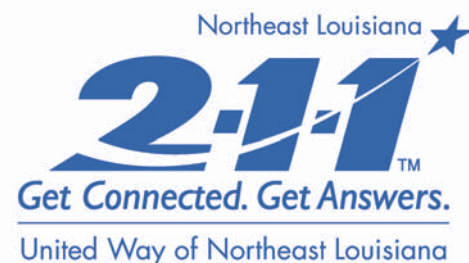
*Serving:
Caldwell, Catahoula, Concordia, East Carroll, Franklin, Jackson, LaSalle, Lincoln,
Madison, Morehouse, Ouachita, Richland, Tensas, Union, and West Carroll parishes.*



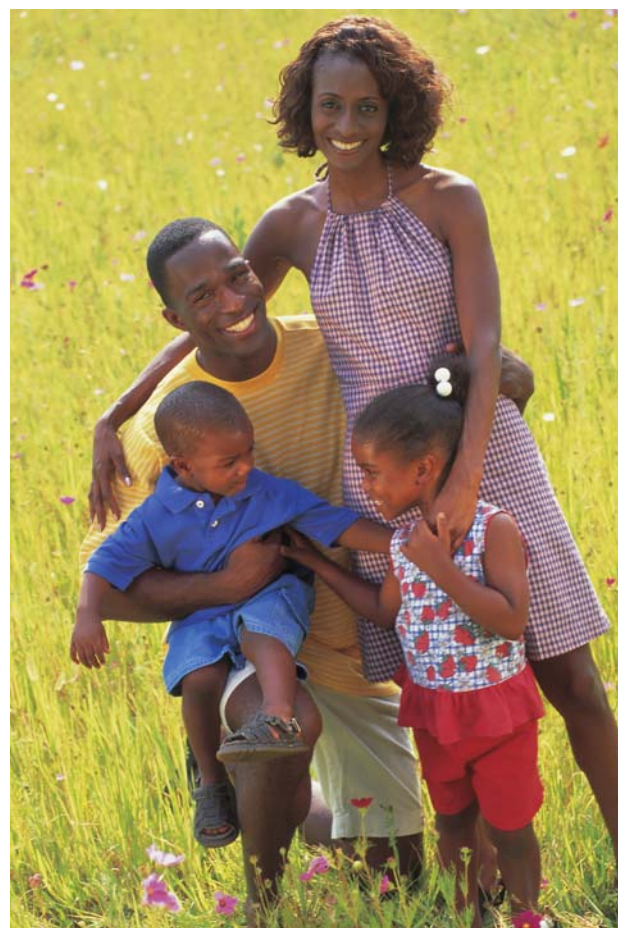
Do you know who to call for answers to these questions?

- I lost my job and my family has been evicted from our home. Can you help us find a place to stay and some food?
- I think I may be pregnant and I'm afraid to tell my parents. How can I find out for sure?
- My husband has been abusing me and my family for years and we have to get out! Who can help me?
- My mother has to go to dialysis and I can't take off work anymore to take her or I'll lose my job. Do you know of anyone who can help us?
- I think my son may have a drug problem. Who can I talk to about it?
- I live in Winnsboro and I'd like to get my daughters involved in Girl Scouts, but I can't find a telephone number to find out how to sign them up. Do you know the number?
- I have a valuable employee who I think may have a problem with alcohol. Who can we call to get her some help?
- I have some free time on my hands and would like to volunteer in the community. What volunteer opportunities are available?
- Do you know the number for poison control?
- I have a dead bird in my yard and I'm worried about encephalitis. Who can I call to come and remove it?
- My first baby is 4 months old. Should he be sleeping all night? I'm exhausted!
- I'm recently divorced and I have to get out into the workforce to help support my kids. Are there any training programs out there for someone like me?
- I have breast cancer and I'm looking for a support group to join, but I can't find one in the phone book. Do you know of any?
- I'm 75 years old and my son and daughter-in-law are taking my social security check. I don't have money for my medicine. Can someone out there help me?

We do! Just call 2-1-1.



United Way 2-1-1 is the first phone number to call to get connected to people who can answer all of these questions and many more!



For an emergency, call 9-1-1!

A Multitude of Benefits...

For the Individual

• Information & Referral Services

United Way 2-1-1 is a free, easy-to-remember, three-digit telephone number that gives people in Northeast Louisiana a fast, easy way to get connected to resources and services in their community. The number of resources available is overwhelming and it can be very difficult to find those that can help meet a particular need -- especially in times of crisis. With just one call, users can speak with a caring, highly-trained person who will:

- listen and respect confidentiality
- assess their needs
- offer emotional support
- provide referrals
- conduct follow-up
- and, advocate on their behalf.

In addition to information and referral services, callers will be helped to define priorities, set personal goals, and solve problems that will help prevent or overcome a crisis situation and become stable.

• Volunteer Opportunities

United Way 2-1-1 is also the premier telephone number for people who would like to volunteer to help. A call specialist will talk with callers to discover their interests and talents and connect them with appropriate volunteer opportunities in their community.

Guide to Human Services

The Guide to Human Services is a comprehensive online directory for users and service providers that enables them to access the vast array of services available in Northeast Louisiana. It is available at www.uwnela.org. Click on the "Guide to Human Services" button on the home page.

For the Service Provider

• Information & Referral Services

United Way 2-1-1 can help you help your clients. There are a vast array of resources available to help with a variety of situations, but it's nearly impossible to stay current on all of them, much less keep up with all of the phone numbers. With United Way 2-1-1, you don't have to worry about any of that. You just dial three simple digits and our trained call specialists will connect you with information to get your clients the help they need.

United Way 2-1-1 can be a valuable resource for:

- Community Service Providers
- Federal and State Agencies
- Law Enforcement
- Schools
- Churches
- and, many many more!

• Point of Entry for Services

United Way 2-1-1 can save you time by directing the right customers to your services in response to community issues. For example, United Way 2-1-1 served as the point of entry for people in Northeast Louisiana to sign up for flu shots this past winter. Several agencies in the region were working to help provide the flu shots, but it was very hard for people to find or remember the numbers of all of them. By calling 2-1-1, they were pre-screened and their information was collected and forwarded to the appropriate service provider to help them get services.

• In-Service Training for Your Staff

United Way 2-1-1 will provide training to your staff on how to best utilize 2-1-1 to make their work easier and provide the highest level of service to your clients. The training can be conducted on-site at your organization for your convenience.

• Volunteer Opportunities

If you have volunteer opportunities available, United Way 2-1-1 can help connect volunteers with your agency or organization.